



Introductory Interview/Tour

Prior to your first visit, we conduct an introductory interview so you and your puppy can meet us and tour our facilities.

Bring with you a copy of your most recent **vaccination records**, the **puppy profile** and **standard agreement** if you haven't already emailed or faxed them to us.

What to bring (playcare):

Leash & collar w/ID tag
Food marked with your dog's name (if necessary)

Boarding clients:

Food marked w/dog's name/feeding instructions
Bedding
Favorite toys
Treats and "chewy items"

Drop off/Pick Up times:

Puppy Playcare: 7am-7pm
Boarding: 7am-10pm

Payment:

Payment in full is due when you drop your dog off.
We accept Visa, Mastercard, check or cash



standard agreement



owner's name _____

dog's name _____

address _____

city/state/zip _____

email address _____

home # () _____ work # () _____

mobile # () _____

emergency contact name _____ home# () _____

mobile # () _____

veterinary office _____ phone # () _____

- 1) Muttley Crew (hereafter referred to as "MC") agrees to exercise due diligence and reasonable care, and to keep the premises sanitary and properly enclosed. All pets are handled or cared for by MC staff without liability on MC's part for loss or injury from disease, theft, fire, escape, injury or harm to persons, other pet(s) or property by said pet, or from other unavoidable causes, due diligence and care have been exercised.
- 2) Should your pet become ill or seem to be in need of medical attention, MC reserves the right to administer aid and/or use any available veterinarian. Any expenses so incurred shall be paid by the Owner of said pet in addition to other fees incurred for services provided at or by MC. In addition, Owner agrees to allow access to MC to said dog's veterinary records.
- 3) Owner understands that if said pet displays repeatedly aggressive behavior, that for the safety and health of said dog(s) and others, said dog will be confined to a kennel for the remainder of that visit with no offset or deduction in price. Owner understands that if said dog continues to display undesirable behaviors, said dog may be asked to leave MC permanently. Owner also understands that if said dog excessively and/or incessantly barks, MC staff reserve the right to discipline this behavior through the use of a water filled squirt bottle to be squirted on the nose of said dog.
- 4) Owner agrees to pay the rate for services in effect on the date their pet is checked into MC. Prices are subject to change at any time, without notice. No pet will be released until all charges incurred for the care and maintenance of the pet listed in this contract. The Owner further agrees to be solely all acts or behavior of said pet while in the care of Muttley Crew. The Owner of the pet agrees to pay reasonable attorney fees incurred by MC in the collections of any charges incurred by the Owner of the pet.
- 5) The pet must be in good health and remain current on Rabies, DHLPP, and Bordatella vaccinations when dropped off for any service provided at or by MC. The Owner must provide valid proof of all required vaccinations prior to pet's first visit, when vaccinations are updated, and/or annually. Pets arriving with fleas and/or ticks may be bathed at MC's discretion, and at the Owner's expense. MC reserves the right to refuse service or admittance to any pet for any reason.
- 6) The Owner agrees that the Owner or a pre-approved Owner's agent will pick up the pet at agreed upon time. Charges may be incurred, at the prevailing rate for late pick up. Should the Owner abandon the pet, the Owner shall pay for any overnight, transport, and/or placement or adoption fees. The Owner hereby grants a lien on said pet for any and all unpaid charges from services provided by, at, or through MC.

I understand and agree to the above conditions.

Owner's Signature _____

Date: _____

fax to: 415.621.7335



dog profile



date _____

owner's name _____

dog's name _____

dog's breed _____

dog's sex m f

neutered or spayed? y n

age _____

date of birth _____

do you use flea control? y n

is your dog crate trained? y n

where does your dog sleep? _____

has your dog had formal training? y n if so, where? _____

how does your dog react while on leash? _____

does your dog have any fears? sights? sounds? _____

has your dog ever bitten a person? y n

does your dog growl at people or dogs? y n

how is your dog around children? _____

is this your first dog? y n

are there other dogs or animals in your household? y n

have you had issues with separation anxiety? y n

if so, explain: _____

is your dog protective/aggressive around toys or food? y n

what do you feed your dog? _____

may we give your dog treats for positive reinforcement? y n

does your dog have problems with chewing/destroying things? y n

has your dog been boarded before? y n

has your dog been in daycare before? y n

how did you hear about Muttley Crew? _____

return by fax to: 415.621.7335 or email to info@muttleycrewsf.com